



CITY OF FAIRMONT – 100 Downtown Plaza – Fairmont, MN 56031
www.fairmont.org

Phone (507) 238-9461

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January 2022

IMPORTANT NOTICE ABOUT YOUR WATER METER

Current Resident
Mailing Address
City State Zip

Dear Full Name or Current Resident

Keystone Utility Systems has been chosen by City of Fairmont as their authorized contractor to perform water meter replacements as part of the advanced meter infrastructure project. This replacement will be completed at no cost to you. **Your water service will be interrupted, and the installation will take approximately 15-30 minutes.**

To complete this installation, we will need to access the water meter at [SERVICE ADDRESS]. Someone over the age of 18 must be present during the installation. The whole process will take less than 30 minutes. Installation appointments will be offered from 8:00 am to 6:00 pm Monday – Friday, and evenings or Saturdays upon request

Please schedule your appointment promptly (including evening and Saturday appointments), to upgrade your meter with Keystone Utility Systems using one of the following methods -

Phone (toll free number): 877-587-2279 weekdays from 8am-6pm

Email: office@keystoneutilities.com

Website: <http://www.keystoneutilities.com/schedule/>

QR Code: Scan QR code to schedule



Keystone Utility Systems has a 24-hour live answering service for after hours. If the hours to call in are not convenient, please call after hours and leave a message with the answering service. Be sure to leave the best contact number and time to call. If you choose to send an email or schedule through our website, please provide several scheduling options along with a phone number. If needed, our project staff will reach out to you at your convenience.

We thank you for your cooperation and appreciate your prompt response.

Sincerely,

City of Fairmont and Keystone Utility Systems